# UNITED STATES DISTRICT COURT EASTERN DISTRICT OF NEW YORK

VICKIY ZIELEY a/k/a VICKY PLEVRITIS, on behalf of plaintiff and a class,

Plaintiffs,

-against-CAPITAL MANAGEMENT SERVICES, LP

Defendant.

CLASS ACTION COMPLAINT AND DEMAND FOR JURY TRIAL

Plaintiff Vickiy Zieley (hereinafter, "Plaintiff"), a New York resident, brings this class action complaint by and through her attorneys, Cohen & Mizrahi LLP, against Defendant Capital Management Services, LP ("Defendant"), individually and on behalf of a class of all others similarly situated, pursuant to Rule 23 of the Federal Rules of Civil Procedure, based upon information and belief of Plaintiff's counsel, except for allegations specifically pertaining to Plaintiff, which are based upon Plaintiff's personal knowledge.

## INTRODUCTION/PRELIMINARY STATEMENT

1. Congress enacted § 1692 et seq. of Title 15 of the United States Code, commonly referred to as the Fair Debt Collections Practices Act ("FDCPA") in 1977 in response to the "abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors." 15 U.S.C. § 1692(a). At that time, Congress was concerned that "abusive debt collection practices contribute to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy." *Id.* Congress concluded that "existing laws... [we]re inadequate to protect consumers," and that "the effective collection of debts" does not require "misrepresentation or other abusive debt collection practices." 15 U.S.C. §§ 1692(b) & (c).

2. Congress explained that the purpose of the FDCPA was not only to eliminate abusive debt collection practices, but also to "insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged." *Id.*; § 1692(e). After determining that the existing consumer protection laws were inadequate, Congress gave consumers a private cause of action against debt collectors who fail to comply with the Act. *Id.*; § 1692k.

## **JURISDICTION AND VENUE**

- 3. The Court has jurisdiction over this class action under 28 U.S.C. § 1331, 15 U.S.C. § 1692 *et seq.* and 28 U.S.C. § 2201. If applicable, the Court also has pendent jurisdiction over the state law claims in this action pursuant to 28 U.S.C. § 1367(a).
  - 4. Venue is proper in this judicial district pursuant to 28 U.S.C. § 1391(b)(2).

## NATURE OF THE ACTION

- 5. Plaintiff brings this class action on behalf of a class of New York consumers seeking redress for Defendant's actions of using a misleading, deceptive, unfair and unconscionable means to collect a debt.
- 6. Defendant's actions violated § 1692 *et seq.*, of the FDCPA, which prohibits debt collectors from engaging in abusive, deceptive and unfair practices.
  - 7. Plaintiff is seeking damages, and declaratory and injunctive relief.

## **PARTIES**

- 8. Plaintiff is a natural person and a resident of the State of New York who resides at 8432 Parsons Blvd in Jamaica, New York and is a "Consumer" as defined by 15 U.S.C. §1692a(3).
- 9. Defendant is a collection agency with its principal office located at 698 ½ South Ogden Street in Buffalo, New York.

- 10. Defendant is a company that uses the mail, telephone, and facsimile, and regularly engages in business, the principal purpose of which is to attempt to collect debts alleged to be due another.
- 11. Defendant is a "debt collector" as defined under the FDCPA under 15 U.S.C. § 1692a(6).

## **CLASS ALLEGATIONS**

- 12. Plaintiff repeats and realleges the allegations contained in paragraphs numbered "1" through "11" herein with the same force and effect as if set forth at length herein.
- 13. Plaintiff brings claims, pursuant to the Fed. R. Civ. P. 23(a) and 23(b)(3), individually and on behalf of the following consumer class (the "Class").
- 14. The Class consists of (a) all individuals with addresses in the State of New York (b) to whom Defendant (c) sent a collection letter attempting to collect a consumer debt on behalf of Discover Bank (d) stating a "Current Amount Due" (e) which letter was sent on or after a date one year prior to filing this action and on or before a date 21 days after filing this action.
- 15. The identities of all Class members are readily ascertainable from Defendant's records and those companies and entities on whose behalf they attempt to collect and/or have purchased debts.
- 16. Excluded from the Class are the Defendants and all officers, members, partners, managers, directors, and employees of the Defendants and their respective immediate families, and legal counsel for all parties to this action and all members of their immediate families.
- 17. There are questions of law and fact common to the Class, which common issues predominate over any issues involving only individual class members. The principal issue is whether the Defendant's written communications to consumers, in the form attached as **Exhibit A**, violate 15 U.S.C. § 1692e and 1692g.

- 18. The Plaintiff's claims are typical of the Class members, as all are based upon the same facts and legal theories.
- 19. The Plaintiff will fairly and adequately protect the interests of the Class defined in this complaint. The Plaintiff has retained counsel with experience handling in consumer lawsuits, complex legal issues, and class actions, and neither the Plaintiff nor his attorneys have any interests, which might cause them not to vigorously pursue this action.
- 20. This action has been brought, and may properly be maintained, as a class action pursuant to the provisions of Fed. R. Civ. P. 23 because there is a well-defined community interest in the litigation:
  - a. <u>Numerosity:</u> The Plaintiff is informed and believes, and on that basis alleges, that the Class defined above are so numerous that joinder of all members would be impractical.
  - b. <u>Common Questions Predominate:</u> Common questions of law and fact exist as to all members of the Class and those questions predominate over any questions or issues involving only individual class members. The principal issue is whether the Defendant's written communications to consumers, in the form attached as **Exhibit A**, violate 15 U.S.C. § 1692e and 1692g.
  - c. <u>Typicality:</u> The Plaintiff's claims are typical of the claims of the Class members. The Plaintiff and all members of the Class have claims arising out of the Defendant's common uniform course of conduct complained of herein.
  - d. Adequacy: The Plaintiff will fairly and adequately protect the interests of

the Class members insofar as Plaintiff has no interest that are adverse to the absent Class members. Plaintiff is committed to vigorously litigating this matter. Plaintiff has also retained counsel with experience in handling consumer lawsuits, complex legal issues, and class actions. Neither the Plaintiff nor his counsel have any interests which might cause them not to vigorously pursue the instant class action lawsuit.

- e. <u>Superiority:</u> A class action is superior to the other available means for the fair and efficient adjudication of this controversy because individual joinder of all members would be impractical. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum efficiently and without unnecessary duplication of effort and expense.
- 21. Certification of a class under Fed. R. Civ. P. 23(b)(3) is also appropriate in that the questions of law and fact are common to all members of the Class and predominate over any questions affecting an individual member, and a class action is superior to other available methods for the fair and efficient adjudication of the controversy.
- 22. Depending on the outcome of further investigation and discovery, Plaintiff may, at the time of class certification motion, seek to certify a class(es) only as to particular issues pursuant to Fed. R. Civ. P. 23(c)(4).

## **ALLEGATIONS PARTICULAR TO VICKIY ZIELEY**

23. Plaintiff repeats and realleges the allegations contained in paragraphs numbered "1" through "22" herein with the same force and effect as if set forth at length herein.

- 24. Defendant collects and attempts to collect debts incurred or alleged to have been incurred for personal, family or household purposes on behalf of creditors using the United States Postal Services, telephone, facsimile, and Internet.
- 25. Upon information and belief, within the last year Defendant commenced efforts to collect an alleged consumer "debt" as defined by 15 U.S.C. 1692a(5), when it mailed a collection letter to Plaintiff seeking to collect on an unpaid account originally owed to Discover Bank.
- 26. On or about March 07, 2018, Defendant sent Plaintiff a collection letter (the "Collection Letter") seeking to collect a balance allegedly incurred for personal purposes. A copy of the Collection Letter is attached hereto and incorporated herein as **Exhibit A**.
- 27. The Collection Letter was sent or caused to be sent by persons employed by Defendant as a "debt collector" as defined by 15 U.S.C. §1692a(6).
  - 28. The Collection Letter is a "communication" as defined by 15 U.S.C. §1692a(2).
  - 29. Upon information and belief, Defendant's Collection Letter is a form letter.
- 30. Upon information and belief, the Defendant's Collection Letter is identical to other collection letters sent to consumers, which number in the hundreds.
- 31. Defendant's Collection Letter provides, in pertinent part, as follows: "Current Amount Due: \$12077.09"
  - 32. As a result of the following counts Defendant violated the FDCPA.

# First Count Violation of 15 U.S.C. §§ 1692e and 1692g

- 33. Plaintiff repeats and realleges the allegations contained in paragraphs numbered "1" through "32" herein with the same force and effect as if set forth at length herein.
  - 34. 15 U.S.C. § 1692g provides, in pertinent part, as follows:

§ 1692g. Validation of debts

- (a) NOTICE OF DEBT; CONTENTS. Within five days after the initial communication with a consumer in connection with the collection of any debt, a debt collector shall, unless the following information is contained in the initial communication or the consumer has paid the debt, send the consumer a written notice containing—
  - (1) the amount of debt
- 35. 15 U.S.C. § 1692e provides, in pertinent part, as follows:

"A debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt. Without limiting the general application of the foregoing, the following conduct is a violation of this section:

- (2) the false representation of
  - (A) the character, amount, or legal status of any debt; or...
- (5) the threat to take any action that cannot legally be taken or that is not intended to be taken
- (10) the use of any false representation or deceptive means to collect or attempt to collect any debt or to obtain information concerning a consumer."
- 36. The Letter states: "Current Amount Due: \$12077.09"
- 37. It is Plaintiff's understanding and belief that, under the terms and conditions applicable to her Discover Bank account, interest, late charges, and other charges and fees would accrue.
- 38. The least sophisticated consumer would reasonably presume and understand that the underlying credit card account such here, if not paid in full every month, accrues interest, late charges, and other fees that vary from day to day. Thus, the least sophisticated consumer would

believe the truth of (a) the statement in the Letters that "Current Amount Due: \$12077.09" was merely the balance as of the date of that respective letter, and (b) the implication that the amount due would increase daily because of interest, late charges, and other charges and fees if not promptly paid.

- 39. In fact, however, the balance of \$12077.09 was static and could not increase and, even if it could, Discover Bank never intended to add, would not add, and did not add any lawful interest, late charges, or other fees and charges to increase the balance stated in the Letter.
- 40. Creditors charge-off defaulted debts in accordance with federal regulations that require the creditor to remove debt from their financial statements as assets. See *Victoria J. Haneman, The Ethical Exploitation of the Unrepresented Consumer*, 73 Mo. L. Rev. 707, 713-14 (2008) ("a credit card account is characterized as a "charge-off" account (or worthless account for taxable purposes) when no payment has been received for 180 days.") These charged-off accounts are treated as a loss and the creditor receives a tax deduction under the Internal Revenue Code.
- 41. That pursuant to such Regulations, Post-Charge-Off fees, interest and/or charges no longer accrue, and as such, Defendant was not contractually entitled to interest and fees.
- 42. Although the Letters' qualification of the amount due as "Current" was literally true, such qualification was not a fact necessary to accurately disclose the amount of the Debt. The Letters would have accurately stated the amount of the Debt by stating "The amount due is \$12077.09" or "Balance: \$12077.09" By qualifying the amount due was a "Current Amount Due" however, Defendant failed to accurately state the amount of the debt, and falsely, deceptively, and misleadingly represented to the least sophisticated consumer that the amount owed to the creditor would or could increase on a daily basis due to interest, late charges, and other charges and fees—indeed, that the amount owed had already changed by the time the Letter was received days later.

- 43. The Letter's effect of leading a consumer to wrongly conclude that the amount due is not static but, instead, could increase on a daily basis, materially affects the decision of the least sophisticated consumer whether to pay the debt because, with limited resources and the inability to pay all debts, such a consumer would rationally pay a debt with a balance that was increasing due to interest before paying an otherwise identical debt with a static balance.
- 44. A statement in a collection letter that the amount owed is as of a specified date implies that the balance will increase at a different date. See *Islam v. Am. Recovery Serv.*, No.: 17-cv-4228-BMC, 2017 WL 4990570 (E.D.N.Y. Oct. 31, 2017) (Language such as the "current balance" or "as of the date of this letter" is insufficient disclosure to a debtor that her balance is either dynamic or static and such ambiguity violates the framework of *Avila*). See also, *Medzhidzade v. Kirschenbaum & Phillips, P.C.*, No.: 17-cv-6452-BMC, 2018 WL 2093116 (E.D.N.Y. May 3, 2018).
- 45. The form letter attached as Exhibit A violates 15 U.S.C. §§ 1692e, 1692e(2), and 1692e(10) and 1692g, in that the letter suggests that the amount of the debt is increasing with time, but does not clearly disclose whether this is the case. See *Taylor v. Fin. Recovery Servs., Inc.*, 886 F.3d 212, 215 (2d Cir. 2018) (citing *Chuway v. Nat'l Action Fin. Servs., Inc.*, 362 F.3d 944, 949 (7th Cir. 2004)); see also *Thomas v. Midland Credit Mgmt., Inc.*, No. 2:17-CV-00523(ADS)(ARL), 2017 WL 5714722, at \*4 (E.D.N.Y. Nov. 27, 2017); *Islam v. American Recovery Service Incorporated*, 17-CV-4228 (BMC), 2017 WL 4990570, at \*2 (E.D.N.Y. Oct. 30, 2017); and *Medzhidzade v. Kirschenbaum & Phillips, P.C.*, No.: 17-cv-6452-BMC, 2018 WL 2093116 (E.D.N.Y. May 3, 2018).
  - 46. As a result of the foregoing Count, Defendant violated the FDCPA.

## PRAYER FOR RELIEF

**WHEREFORE**, Plaintiff demands judgment against Defendants as follows:

- (a) Declaring that this action is properly maintainable as a Class Action and certifying Plaintiff as Class representative and Cohen & Mizrahi LLP, as Class Counsel;
- (b) Awarding Plaintiff and the Class statutory damages;
- (c) Awarding Plaintiff costs of this Action, including reasonable attorneys' fees and expenses;
- (d) Awarding pre-judgment interest and post-judgment interest; and
- (e) Awarding Plaintiff and the Class such other and further relief as this Court may deem just and proper.

## COHEN & MIZRAHI LLP

Dated: Brooklyn, New York

March 04, 2019

By: /s/ Daniel C. Cohen

Daniel C. Cohen, Esq. Cohen & Mizrahi LLP

300 Cadman Plaza W, 12<sup>th</sup> floor Brooklyn, New York 11201 Phone: (929) 575-4175

Fax: (929) 575-4195 Email: dan@cml.legal Attorneys for Plaintiff

## **DEMAND FOR TRIAL BY JURY**

Pursuant to Rule 38 of the Federal Rules of Civil Procedure, Plaintiff hereby requests a trial by jury on all issues so triable.

/s/ Daniel C. Cohen

Daniel C. Cohen, Esq.

## $_{ m JS~44~(Rev.~11)}$ Case 1:19-cv-01259-RJD-SMC Document 1:1 Filed 03/04/19 Page 1 of 2 PageID #: 11

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil de	ocket sneet. (SEE INSTRUCT	HONS ON NEXT PAGE OF TH	HIS FORM.)			
I. (a) PLAINTIFFS			DEFENDANTS			
VICKIY ZIELEY a/k/plaintiff and a class,	a VICKY PLEVRIT	IS, on behalf of	CAPITAL MANAGEMENT SERVICES, LP			
<b>(b)</b> County of Residence of (E.	of First Listed Plaintiff  ACCEPT IN U.S. PLAINTIFF CA	Queens	County of Residence of First Listed Defendant  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.			
(c) Attorneys (Firm Name, 1	Address, and Telephone Numbe	r)	Attorneys (If Known)			
OHEN & MIZRAHI LLP, 30 29) 575-4175			1201			
II. BASIS OF JURISDI	CTION (Place an "X" in O	ne Box Only)		RINCIPAL PARTIES	(Place an "X" in One Box for Plaintif and One Box for Defendant)	
☐ 1 U.S. Government Plaintiff	<b>Ճ</b> 3 Federal Question (U.S. Government)	Not a Party)		<b>PF</b> DEF  1 □ 1 Incorporated <i>or</i> Pr  of Business In T	PTF DEF rincipal Place	
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenshi)	ip of Parties in Item III)	Citizen of Another State	2		
-			Citizen or Subject of a Foreign Country	3 🗖 3 Foreign Nation	□ 6 □ 6	
IV. NATURE OF SUIT		ely) ORTS	FORFEITURE/PENALTY	Click here for: Nature of BANKRUPTCY	of Suit Code Descriptions. OTHER STATUTES	
□ 110 Insurance □ 120 Marine □ 130 Miller Act □ 140 Negotiable Instrument □ 150 Recovery of Overpayment & Enforcement of Judgment □ 151 Medicare Act □ 152 Recovery of Defaulted Student Loans (Excludes Veterans) □ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise    REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability □ 290 All Other Real Property	PERSONAL INJURY  □ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel &	PERSONAL INJURY    365 Personal Injury - Product Liability   367 Health Care/ Pharmaceutical Personal Injury Product Liability   368 Asbestos Personal Injury Product Liability   368 Asbestos Personal Injury Product Liability   PERSONAL PROPERTY   370 Other Fraud   371 Truth in Lending   380 Other Personal Property Damage   385 Property Damage   385 Property Damage Product Liability    PRISONER PETITIONS   Habeas Corpus:   463 Alien Detainee   510 Motions to Vacate Sentence   530 General   535 Death Penalty Other:   540 Mandamus & Other   550 Civil Rights   555 Prison Condition   560 Civil Detainee - Conditions of Confinement	☐ 625 Drug Related Seizure of Property 21 USC 881 ☐ 690 Other	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157  PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 835 Patent - Abbreviated New Drug Application □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g)) □ 864 SSID Title XVI □ 865 RSI (405(g))  FEDERAL TAX SUITS □ 870 Taxes (U.S. Plaintiff or Defendant) □ 871 IRS—Third Party 26 USC 7609	□ 375 False Claims Act □ 376 Qui Tam (31 USC □ 3729(a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations  ▼ 480 Consumer Credit □ 490 Cable/Sat TV □ 850 Securities/Commodities/ Exchange □ 890 Other Statutory Actions □ 891 Agricultural Acts □ 893 Environmental Matters □ 895 Freedom of Information Act □ 896 Arbitration □ 899 Administrative Procedure Act/Review or Appeal of Agency Decision □ 950 Constitutionality of State Statutes	
	moved from $\Box$ 3	Remanded from 4 Appellate Court	Reopened Anothe	erred from		
VI. CAUSE OF ACTIO	15 USC 1692	use:	(specify) ling (Do not cite jurisdictional stat		Direct File	
VII. REQUESTED IN COMPLAINT:	CHECK IF THIS UNDER RULE 2	IS A CLASS ACTION	DEMAND \$	CHECK YES only JURY DEMAND:	if demanded in complaint:  Yes □ No	
VIII. RELATED CASI IF ANY	E(S) (See instructions):	JUDGE		DOCKET NUMBER		
DATE 2/28/2019 FOR OFFICE USE ONLY		SIGNATURE OF ATTOR /s/ Daniel Cohen	NEY OF RECORD			
	MOUNT	APPLYING IFP	JUDGE	MAG. JUE	OGE	

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CERTIFICATION OF ARBITRATION ELIGIBILITY

Local Arbitration Rule 83.10 provides that with certain exceptions, actions seeking money damages only in an amount not in excess of \$150,000, exclusive of interest and costs, are eligible for compulsory arbitration. The amount of damages is presumed to be below the threshold amount unless a

<sub>I</sub> Danie	el Cohen		COII	nsel for PLAINTIFF		, do hereby certify that the above captioned civil action
is ineligi	ible for compulsory	arbitration for the	following rea	ason(s):		, do necess certary that the above captioned even action
t -	- moneta	ry damages sough	t are in excess	of \$150,000, exclusive	of interest and	costs,
Ļ	the com	plaint seeks injunc	tive relief,			
Ŀ	the mate	ter is otherwise ine	ligible for the f	following reason Matt	er filed as put	ative class action
		DISCLOSUR	E STATE	MENT - FEDERAL	RULES	CIVIL PROCEDURE 7.1
NONE	E	Identify any parer	nt corporation	and any publicly held co	rporation that c	owns 10% or more or its stocks:
		RELATED C	ASE STA	TEMENT (Section	n VIII on th	ne Front of this Form)
to another substantia deemed "r "Presumpt	r civil case for purpose: al saving of judicial reso related" to another civil	s of this guideline who ources is likely to resulting case merely because	en, because of t ult from assignin e the civil case:	he similarity of facts and leg g both cases to the same jud (A) involves identical legal is	al issues or beca dge and magistra ssues, or (B) invo	ont of this form. Rule 50.3.1 (a) provides that "A civil case is "related" use the cases arise from the same transactions or events, a ate judge." Rule 50.3.1 (b) provides that "A civil case shall not be lives the same parties." Rule 50.3.1 (c) further provides that shall not be deemed to be "related" unless both cases are still
			NY-E DI\	ISION OF BUSINE	SS RULE 5	50.1(d)(2)
1.)	Is the civil action County?	on being filed in Yes	the Easter	rn District removed t No	from a New	York State Court located in Nassau or Suffolk
2.)	If you answere a) Did the ever County?		s giving rise	e to the claim or clai No	ms, or a sul	bstantial part thereof, occur in Nassau or Suffolk
	b) Did the ever District?	nts or omission  Yes	-	e to the claim or clai No	ms, or a sul	bstantial part thereof, occur in the Eastern
	•	ir Debt Collection		ct case, specify the C	ounty in whic	ch the offending communication was
Suffolk (						nts, if there is more than one) reside in Nassau or ants, if there is more than one) reside in Nassau or
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				BAR AD	MISSION	
	I am currently a	dmitted in the Ea	stern District	of New York and cur	rently a mem	ber in good standing of the bar of this court.
		V	Yes			No
	Are you currer	tly the subject		plinary action (s) in	this or any	other state or federal court?
	<b>,</b>		•			No
		_	Yes (	If yes, please explain	<b></b> -	NO
	I certify the acc	curacy of all inf	ormation pr	ovided above.		
	Signature:	/S/ DANIEL	COHEN			

## UNITED STATES DISTRICT COURT

for the

Eastern District of New York

VICKIY ZIELEY a/k/a VICKY behalf of plaintiff and a class,	PLEVRITIS, on	) ) )	
Plaintiff(s)		ý .	
V.		) Civil Action No.	
CAPITAL MANAGEMENT SERVICES, LP		) ) )	
		) )	
	SUMMONS IN	A CIVIL ACTION	
To: (Defendant's name and address)	CAPITAL MANAGEME 698 1/2 SOUTH OGDI BUFFALO, NEW YOR	EN STREET	
are the United States or a United P. 12 (a)(2) or (3) — you must so the Federal Rules of Civil Proced whose name and address are:  3 1	vice of this summons on y States agency, or an office erve on the plaintiff an an		
If you fail to respond, judy You also must file your answer of		entered against you for the relief demanded in the complaint.	
		DOUGLAS C. PALMER CLERK OF COURT	
Date:	<del></del>	Signature of Clerk or Deputy Clerk	
		Signature of Clerk or Deputy Clerk	

AO 440 (Rev. 06/12) Summons in a Civil Action (Page 2)

Civil Action No.

## PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

		ne of individual and title, if an	y)							
was re	ceived by me on (date)		·							
	☐ I personally served	the summons on the indi	ividual at (place)							
			on (date)	; or						
	☐ I left the summons	at the individual's reside	nce or usual place of abode with (name)							
	, a person of suitable age and discretion who resides there,									
	on (date), and mailed a copy to the individual's last known address; or									
	☐ I served the summo	ons on (name of individual)		, who is						
	designated by law to	accept service of process	on behalf of (name of organization)							
			on (date)	; or						
	☐ I returned the sumr	mons unexecuted because		; or						
	☐ Other (specify):									
	My fees are \$	for travel and \$	for services, for a total of	of\$						
	I declare under penalty	y of perjury that this info	rmation is true.							
Date:										
	·		Server's signature							
		_	Printed name and title							
		_	Server's address							

Additional information regarding attempted service, etc:

698 1/2 SOUTH OGDEN STREET BUFFALO, NY 14206-2317

#### CAPITAL MANAGEMENT SERVICES, LP

698 1/2 South Ogden Street Buffalo, NY 14206-2317 Office Hours: M-F 8 am - 9 pm ET

Sat 8 am - 1 pm ET

Toll Free: 1-800-299-3934, Fax: 716-512-6046

Original Creditor: DISCOVER BANK Current Creditor: DISCOVER BANK Account #: XXXXXXXXXXXXX5041

Description: Discover Card

Amount Due at Charge-Off: \$12077.09 Interest Accrued Since Charge-Off: \$.00

Non-Interest Charges or

Fees Accrued Since Charge-Off: \$0.00 Payments Made Since Charge-Off: \$0.00 Current Amount Due: \$12077.09

## արկարկերի գիրարությունի արարակին ա

T12 P1\*\*\*\*AUTO\*\*ALL FOR AADC 110

Vicky Plevritis

JAMAICA, NY 11432-1644

## PLEASE DETACH AND RETURN TOP PORTION WITH PAYMENT TO ADDRESS LISTED BELOW

Dear Vicky Plevritis:

March 07, 2018

This company has been engaged by DISCOVER BANK to resolve your delinquent debt of \$12077.09.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice this office will provide you with the name and address of the original creditor, if different than the current creditor.

You may contact Capital Management Services, LP at P.O. Box 964, Buffalo, NY 14220-0120. Please submit your payment and make your check or money order payable to Discover to the address below. Payments and correspondence should be mailed to: Capital Management Services, LP, P.O. Box 964, Buffalo, NY 14220-0120. Overnight deliveries should be addressed to: Capital Management Services, LP., 698 1/2 South Ogden Street, Buffalo, NY 14206-2317. You may also make payments online at: www.cms-trans.com.

This is an attempt to collect a debt; any information obtained will be used for that purpose. This communication is from a debt collector.

## **ADDITIONAL INFORMATION FOR NEW YORK CITY RESIDENTS**

This collection agency is licensed by the New York City Department of Consumer Affairs, License No. 1242722. Please contact Ronnie Learman at 1-866-900-9732 with any questions or concerns.

Please see additional page(s) for information regarding New York State Residents.

## **IMPORTANT NOTICES:**

Debt collectors, in accordance with the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq., are prohibited from engaging in abusive, deceptive, and unfair debt collection efforts, including but not limited to:

- (i) the use or threat of violence;
- (ii) the use of obscene or profane language; and
- (iii) repeated phone calls made with the intent to annoy, abuse, or harass.

If a creditor or debt collector receives a money judgment against you in court, state and federal laws may prevent the following types of income from being taken to pay the debt:

- 1. Supplemental security income, (SSI);
- 2. Social security;
- 3. Public assistance (welfare);
- 4. Spousal support, maintenance (alimony) or child support;
- 5. Unemployment benefits;
- 6. Disability benefits;
- 7. Workers' compensation benefits;
- 8. Public or private pensions;
- 9. Veterans' benefits;
- 10. Federal student loans, federal student grants, and federal work study funds; and
- 11. Ninety percent of your wages or salary earned in the last sixty days.