

Fill in this information to identify the case:

United States Bankruptcy Court for the: _____ District of Delaware
(State)

Case number (if known): _____ Chapter 11

Check if this is an amended filing

Official Form 201

Voluntary Petition for Non-Individuals Filing for Bankruptcy

12/15

If more space is needed, attach a separate sheet to this form. On the top of any additional pages, write the debtor's name and the case number (if known). For more information, a separate document, *Instructions for Bankruptcy Forms for Non-Individuals*, is available.

1. Debtor's Name Aspect Software Parent, Inc.

2. All other names debtor used in the last 8 years Aspect International LLC, Aspect Software Intermediate Holdings LLC

Include any assumed names, trade names, and *doing business* as names

3. Debtor's federal Employer Identification Number (EIN) 20-3503231

4. Debtor's address

<p>Principal place of business</p> <p><u>2325 E. Camelback Road</u> Number Street</p> <p><u>Suite 700</u></p> <p><u>Phoenix, Arizona 85016</u> City State Zip Code</p> <p><u>Maricopa County, Arizona</u> County</p>	<p>Mailing address, if different from principal place of business</p> <p>Number Street</p> <p>P.O. Box</p> <p>City State Zip Code</p> <p>Location of principal assets, if different from principal place of business</p> <p>Number Street</p> <p>City State Zip Code</p>
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5. Debtor's website (URL) http://www.aspect.com/

6. Type of debtor

Corporation (including Limited Liability Company (LLC) and Limited Liability Partnership (LLP))

Partnership (excluding LLP)

Other. Specify: _____

Debtor Aspect Software Parent, Inc. Case number (if known) _____
Name

7. Describe debtor's business

A. Check One:

- Health Care Business (as defined in 11 U.S.C. § 101(27A))
- Single Asset Real Estate (as defined in 11 U.S.C. § 101(51B))
- Railroad (as defined in 11 U.S.C. § 101(44))
- Stockbroker (as defined in 11 U.S.C. § 101(53A))
- Commodity Broker (as defined in 11 U.S.C. § 101(6))
- Clearing Bank (as defined in 11 U.S.C. § 781(3))
- None of the above

B. Check all that apply:

- Tax-exempt entity (as described in 26 U.S.C. § 501)
- Investment company, including hedge fund or pooled investment vehicle (as defined in 15 U.S.C. § 80a-3)
- Investment advisor (as defined in 15 U.S.C. § 80b-2(a)(11))

C. NAICS (North American Industry Classification System) 4-digit code that best describes debtor. See <http://www.uscourts.gov/four-digit-national-association-naics-codes> .
5112

8. Under which chapter of the Bankruptcy Code is the debtor filing?

Check One:

- Chapter 7
- Chapter 9

Chapter 11. Check all that apply:

- Debtor's aggregate noncontingent liquidated debts (excluding debts owed to insiders or affiliates) are less than \$2,490,925 (amount subject to adjustment on 4/01/16 and every 3 years after that).
- The debtor is a small business debtor as defined in 11 U.S.C. § 101(51D). If the debtor is a small business debtor, attach the most recent balance sheet, statement of operations, cash-flow statement, and federal income tax return, or if all of these documents do not exist, follow the procedure in 11 U.S.C. § 1116(1)(B).
- A plan is being filed with this petition.
- Acceptances of the plan were solicited prepetition from one or more classes of creditors, in accordance with 11 U.S.C. § 1126(b).
- The debtor is required to file periodic reports (for example, 10K and 10Q) with the Securities and Exchange Commission according to § 13 or 15(d) of the Securities Exchange Act of 1934. File the *Attachment to Voluntary Petition for Non-Individuals Filing for Bankruptcy under Chapter 11* (Official Form 201A) with this form.
- The debtor is a shell company as defined in the Securities Exchange Act of 1934 Rule 12b-2.

Chapter 12

9. Were prior bankruptcy cases filed by or against the debtor within the last 8 years?

- No
- Yes.

If more than 2 cases, attach a separate list.

District _____	When _____	Case number _____
	MM/DD/YYYY	
District _____	When _____	Case number _____
	MM/DD/YYYY	

10. Are any bankruptcy cases pending or being filed by a business partner or an affiliate of the debtor?

- No
- Yes.

List all cases. If more than 1, attach a separate list.

Debtor <u>See Rider 1</u>	Relationship <u>Affiliate</u>
District <u>Delaware</u>	When <u>03/09/2016</u>
Case number, if known _____	MM / DD / YYYY

Debtor Aspect Software Parent, Inc.
Name

Case number (if known) _____

11. Why is the case filed in this district?

Check all that apply:

- Debtor has had its domicile, principal place of business, or principal assets in this district for 180 days immediately preceding the date of this petition or for a longer part of such 180 days than in any other district.
- A bankruptcy case concerning debtor's affiliate, general partner, or partnership is pending in this district.

12. Does the debtor own or have possession of any real property or personal property that needs immediate attention?

- No
- Yes. Answer below for each property that needs immediate attention. Attach additional sheets if needed.

Why does the property need immediate attention? (Check all that apply.)

- It poses or is alleged to pose a threat of imminent and identifiable hazard to public health or safety.
What is the hazard? _____
- It needs to be physically secured or protected from the weather.
- It includes perishable goods or assets that could quickly deteriorate or lose value without attention (for example, livestock, seasonal goods, meat, dairy, produce, or securities-related assets or other options).
- Other _____

Where is the property?

Number Street

City State Zip Code

Is the property insured?

- No
- Yes. Insurance agency _____
Contact name _____
Phone _____

Statistical and administrative information

13. Debtor's estimation of available funds

Check one:

- Funds will be available for distribution to unsecured creditors.
- After any administrative expenses are paid, no funds will be available for distribution to unsecured creditors.

14. Estimated number of creditors

- | | | |
|----------------------------------|--|--|
| <input type="checkbox"/> 1-49 | <input type="checkbox"/> 1,000-5,000 | <input type="checkbox"/> 25,001-50,000 |
| <input type="checkbox"/> 50-99 | <input checked="" type="checkbox"/> 5,001-10,000 | <input type="checkbox"/> 50,001-100,000 |
| <input type="checkbox"/> 100-199 | <input type="checkbox"/> 10,001-25,000 | <input type="checkbox"/> More than 100,000 |
| <input type="checkbox"/> 200-999 | | |

15. Estimated assets

- | | | |
|--|--|--|
| <input checked="" type="checkbox"/> \$0-\$50,000 | <input type="checkbox"/> \$1,000,001-\$10 million | <input type="checkbox"/> \$500,000,001-\$1 billion |
| <input type="checkbox"/> \$50,001-\$100,000 | <input type="checkbox"/> \$10,000,001-\$50 million | <input type="checkbox"/> \$1,000,000,001-\$10 billion |
| <input type="checkbox"/> \$100,001-\$500,000 | <input type="checkbox"/> \$50,000,001-\$100 million | <input type="checkbox"/> \$10,000,000,001-\$50 billion |
| <input type="checkbox"/> \$500,001-\$1 million | <input type="checkbox"/> \$100,000,001-\$500 million | <input type="checkbox"/> More than \$50 billion |

Debtor Aspect Software Parent, Inc. Case number (if known) _____
Name

16. Estimated liabilities
- | | | |
|--|--|--|
| <input checked="" type="checkbox"/> \$0-\$50,000 | <input type="checkbox"/> \$1,000,001-\$10 million | <input type="checkbox"/> \$500,000,001-\$1 billion |
| <input type="checkbox"/> \$50,001-\$100,000 | <input type="checkbox"/> \$10,000,001-\$50 million | <input type="checkbox"/> \$1,000,000,001-\$10 billion |
| <input type="checkbox"/> \$100,001-\$500,000 | <input type="checkbox"/> \$50,000,001-\$100 million | <input type="checkbox"/> \$10,000,000,001-\$50 billion |
| <input type="checkbox"/> \$500,001-\$1 million | <input type="checkbox"/> \$100,000,001-\$500 million | <input type="checkbox"/> More than \$50 billion |

Request for Relief, Declaration, and Signatures

WARNING -- Bankruptcy fraud is a serious crime. Making a false statement in connection with a bankruptcy case can result in fines up to \$500,000 or imprisonment for up to 20 years, or both. 18 U.S.C. §§ 152, 1341, 1519, and 3571.

17. Declaration and signature of authorized representative of debtor


The debtor requests relief in accordance with the chapter of title 11, United States Code, specified in this petition.

I have been authorized to file this petition on behalf of the debtor.

I have examined the information in this petition and have a reasonable belief that the information is true and correct.

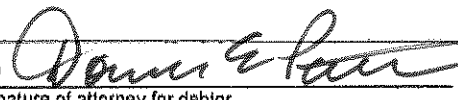
I declare under penalty of perjury that the foregoing is true and correct.

Executed on 03/09/2016
MM/ DD / YYYY

x /s/  Robert Krakauer
 Signature of authorized representative of debtor Printed name

Title Executive Vice President and Chief Financial Officer

18. Signature of attorney

x /s/  Date 03/09/2016
 Signature of attorney for debtor MM/ DD/YYYY

Domenic E. Pacitti
 Printed name

Klehr Harrison Harvey Branzburg LLP
 Firm name

919 North Market Street, Suite 1000
 Number Street

Wilmington Delaware 19899-8705
 City State ZIP Code

(302) 426-1189 dpacitti@klehr.com
 Contact phone Email address

3989 Delaware
 Bar number State

Fill in this information to identify the case:	
United States Bankruptcy Court for the:	
_____ District of Delaware (State)	
Case number (if known): _____	Chapter <u>11</u>

Check if this is an amended filing

Rider 1
Pending Bankruptcy Cases Filed by the Debtor and Affiliates of the Debtor

On the date hereof, each of the entities listed below (collectively, the "Debtors") filed a petition in the United States Bankruptcy Court for the District of Delaware for relief under chapter 11 of title 11 of the United States Code. The Debtors have moved for joint administration of these cases under the case number assigned to the chapter 11 case of Aspect Software Parent, Inc.

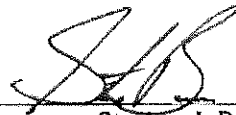
- Aspect Software Parent, Inc.
- Aspect Software, Inc.
- VoiceObjects Holdings Inc.
- Voxeo Plaza Ten, LLC
- Davox International Holdings, LLC

ASPECT SOFTWARE PARENT, INC.
SECRETARY'S CERTIFICATION

The undersigned, Stephen J. Beaver, Secretary of Aspect Software Parent, Inc. (the "Company"), a Delaware corporation, hereby certifies as follows:

1. I am the duly qualified and elected Secretary and, as such, I am familiar with the facts herein certified and I am duly authorized to certify the same on behalf of the Company.
2. Attached hereto is a true, complete, and correct copy of the unanimous written consent of the board of directors of the Company (the "Board of Directors"), adopted in accordance with the bylaws of the Company.
3. Such written consent has not been amended, altered, annulled, rescinded, or revoked and is in full force and effect as of the date hereof. There exist no other subsequent written consents of the Board of Directors relating to the matters set forth in the written consent attached hereto.

IN WITNESS WHEREOF, the undersigned has executed this certificate as of the 8 th day of March, 2016.



Stephen J. Beaver,
Secretary

ASPECT SOFTWARE PARENT, INC.
BOARD OF DIRECTORS WRITTEN CONSENT
MARCH 8, 2016

Item 1. Restructuring Update

Effective as of this 8th day of March 2016, the members of the board of directors (the "Board of Directors") of Aspect Software Parent, Inc., a Delaware corporation (the "Company"), took the following actions and adopted the following unanimous written consent, with the same force and effect as if the same had been adopted at a duly convened meeting of the Board of Directors pursuant to the Company's bylaws and the General Corporations Law of the State of Delaware:

Chapter 11 Filing

WHEREAS, the Board of Directors considered presentations by the management and the financial and legal advisors of the Company regarding the liabilities and liquidity situation of the Company, the strategic alternatives available to it and the effect of the foregoing on the Company's business; and

WHEREAS, the Board of Directors has had the opportunity to consult with the management and the financial and legal advisors of the Company and fully consider each of the strategic alternatives available to the Company.

NOW, THEREFORE, BE IT,

RESOLVED, that in the judgment of the Board of Directors, it is desirable and in the best interests of the Company, its creditors, and other parties in interest, that the Company shall be and hereby is authorized to file or cause to be filed a voluntary petition for relief (such voluntary petition, and the voluntary petitions to be filed by the Company's affiliates, collectively, the "Chapter 11 Cases") under the provisions of chapter 11 of title 11 of the United States Code (the "Bankruptcy Code") in a court of proper jurisdiction (the "Bankruptcy Court"); and

FURTHER RESOLVED, that any officers of the Company (collectively, the "Authorized Officers"), acting alone or with one or more other Authorized Officers be, and they hereby are, authorized, empowered and directed to execute and file on behalf of the Company all petitions, schedules, lists and other motions, papers, or documents, and to take any and all action that they deem necessary or proper to obtain such relief, including, without limitation, any action necessary to maintain the ordinary course operation of the Company's business.

Plan Support Agreement and Plan

WHEREAS, the Board of Directors has determined that it is in the best interest of the Company, its creditors and other parties in interest for the Board of Directors to authorize the Company to enter into that certain plan support agreement (the "Plan Support Agreement") by and among the Company, certain of its affiliates, certain consenting creditors, and certain consenting parties substantially in the form presented to the Company's Board of Directors on or in advance of the date hereof; and

WHEREAS, the chapter 11 plan of reorganization the Company and its advisors are negotiating with various creditors (the "Plan"), to be effectuated consistent with the Plan Support

Agreement, contemplates that claims against members of the Board of Directors would be released under the Plan, subject to confirmation of the Plan, and on the effective date of such Plan; and

WHEREAS, the member of the Board of Directors that is disinterested (within the meaning of General Corporation Law of the State of Delaware or the Company's governing documents, to the extent applicable) with respect to the releases has reviewed the terms and conditions of the Plan Support Agreement and related documents and has recommended that each be approved; and

WHEREAS, the members of the Board of Directors have acknowledged that the material facts relating to the relationships or interests of other Board of Directors members with other companies and other material relationships in connection with the releases in the Plan Support Agreement contemplated by this written consent have been disclosed to them or are otherwise known to them, as contemplated by the General Corporation Law of the State of Delaware or the Company's governing documents, to the extent applicable; and

WHEREAS, the members of the Board of Directors acknowledge and believe that the Plan Support Agreement is procedurally and substantively fair to the Company as contemplated by General Corporation Law of the State of Delaware or the Company's governing documents, to the extent applicable.

NOW, THEREFORE, BE IT,

RESOLVED, that each of the Authorized Officers, acting alone or with one or more other Authorized Officers be, and they hereby are, authorized and empowered to enter on behalf of the Company into the Plan Support Agreement; and

FURTHER RESOLVED, that the Board of Directors hereby authorizes the Company, upon advice from the Company's advisors, to file the Plan and related disclosure statement (the "Disclosure Statement"), materially consistent with the form of the Plan and Disclosure Statement presented to the Board of Directors prior to the date of filing; and

FURTHER RESOLVED, that each of the Authorized Officers, acting alone or with one or more other Authorized Officers be, and hereby are, authorized and empowered to take all actions necessary to solicit acceptance for the Plan in accordance with the Bankruptcy Code; and

FURTHER RESOLVED, that the Authorized Officers be, and they hereby are, authorized and directed to take or cause to be taken any and all action, and to execute, acknowledge, deliver, and file any and all such agreements, certificates, instruments, and other documents and to pay all expenses, including but not limited to filing fees, in each case as in such officer's or officers' judgment, shall be necessary, advisable, or desirable to fully carry out the means for implementation of the Plan; and

FURTHER RESOLVED, that each of the Authorized Officers, acting alone or with one or more other Authorized Officers be, and they hereby are, authorized and empowered to enter on behalf of the Company into a restructuring transaction or series of restructuring transactions by which the Company will restructure its debt obligations and other liabilities, including but not limited to the restructuring transactions as described in the Plan Support Agreement and Plan (collectively, the "Restructuring Transactions"); and

FURTHER RESOLVED, that each of the Authorized Officers, acting alone or with one or more other Authorized Officers be, and they hereby are, authorized and empowered to take or cause to be taken any and all such other and further action, and to execute, acknowledge, deliver, and file any and all such agreements, certificates, instruments and other documents in furtherance of the Restructuring Transactions to which the Company is or will be a party, including, but not limited to, the Plan Support Agreement and Plan (collectively, the "Restructuring Documents"), to incur and pay or cause to be paid all fees and expenses and engage such persons, in each case, in the form or substantially in the form thereof submitted to the Board of Directors, with such changes, additions and modifications thereto as the Authorized Officers executing the same shall approve, such approval to be conclusively evidenced by such officer's execution and delivery thereof; and

FURTHER RESOLVED, that each of the Authorized Officers be, and hereby are, authorized, directed and empowered in the name of, and on behalf of, the Company to take any and all actions to (i) obtain approval by the Bankruptcy Court or any other regulatory or governmental entity of the Restructuring Documents in connection with the Restructuring Transactions, and (ii) obtain approval by the Bankruptcy Court or any other regulatory or governmental entity of any Restructuring Transactions; and

FURTHER RESOLVED, that each of the Authorized Officers be, and hereby are, authorized, directed and empowered in the name of, and on behalf of, the Company, to execute and deliver any documents or to do such other things which shall in their sole judgment be necessary, desirable, proper or advisable to give effect to the foregoing written consent, which determination shall be conclusively evidenced by their execution thereof; and

Retention of Professionals

FURTHER RESOLVED, that each of the Authorized Officers be, and they hereby are, authorized and directed to employ the law firm of Kirkland & Ellis LLP as general bankruptcy counsel to represent and assist the Company in carrying out its duties under the Bankruptcy Code, and to take any and all actions to advance the Company's rights and obligations, including filing any pleadings; and in connection therewith, each of the Authorized Officers, with power of delegation, are hereby authorized and directed to execute appropriate retention agreements, pay appropriate retainers, and to cause to be filed an appropriate application for authority to retain the services of Kirkland & Ellis LLP; and

FURTHER RESOLVED, that each of the Authorized Officers be, and they hereby are, authorized and directed to employ the law firm of Klehr Harrison Harvey Branzburg LLP as co-bankruptcy counsel to represent and assist the Company in carrying out its duties under the Bankruptcy Code, and to take any and all actions to advance the Company's rights and obligations, including filing any pleadings; and in connection therewith, each of the Authorized Officers, with power of delegation, are hereby authorized and directed to execute appropriate retention agreements, pay appropriate retainers, and to cause to be filed an appropriate application for authority to retain the services of Klehr Harrison Harvey Branzburg LLP; and

FURTHER RESOLVED, that each of the Authorized Officers be, and they hereby are, authorized and directed to employ the firm of Alix Partners, LLP as financial advisor to represent and assist the Company in carrying out its duties under the Bankruptcy Code, and to take any and all actions to advance the Company's rights and obligations; and in connection therewith, each of the Authorized Officers are, with power of delegation, hereby authorized and directed to execute appropriate retention agreements, pay appropriate retainers, and to cause to

be filed an appropriate application for authority to retain the services of Alix Partners, LLP; and

FURTHER RESOLVED, that each of the Authorized Officers be, and they hereby are, authorized and directed to employ the firm of Jeffries LLC as investment banker and financial advisor to represent and assist the Company in carrying out its duties under the Bankruptcy Code, and to take any and all actions to advance the Company's rights and obligations; and in connection therewith, each of the Authorized Officers, with power of delegation, are hereby authorized and directed to execute appropriate retention agreements, pay appropriate retainers, and to cause to be filed an appropriate application for authority to retain the services of Jeffries LLC; and

FURTHER RESOLVED, that each of the Authorized Officers be, and they hereby are, authorized and directed to employ the firm of Prime Clerk LLC as notice, claims, and balloting agent and as administrative advisor to represent and assist the Company in carrying out its duties under the Bankruptcy Code, and to take any and all actions to advance the Company's rights and obligations; and in connection therewith, each of the Authorized Officers, with power of delegation, are hereby authorized and directed to execute appropriate retention agreements, pay appropriate retainers, and to cause to be filed appropriate applications for authority to retain the services of Prime Clerk LLC; and

FURTHER RESOLVED, that each of the Authorized Officers be, and they hereby are, authorized and directed to employ any other professionals to assist the Company in carrying out its duties under the Bankruptcy Code; and in connection therewith, each of the Authorized Officers, with power of delegation, are hereby authorized and directed to execute appropriate retention agreements, pay appropriate retainers, and to cause to be filed an appropriate application for authority to retain the services of any other professionals as necessary; and

FURTHER RESOLVED, that each of the Authorized Officers be, and they hereby are, with power of delegation, authorized, empowered and directed to execute and file all petitions, schedules, motions, lists, applications, pleadings, and other papers and, in connection therewith, to employ and retain all assistance by legal counsel, accountants, financial advisors, and other professionals and to take and perform any and all further acts and deeds that each of the Authorized Officers deem necessary, proper, or desirable in connection with the Company's chapter 11 case, with a view to the successful prosecution of such case; and

Debtor in Possession Financing

FURTHER RESOLVED, that each of the Authorized Officers (and their designees and delegates) be, and they hereby are, authorized and empowered, in the name of and on behalf of the Company, to take or cause to be taken any and all such other and further action, and to execute, acknowledge, deliver, and file any and all such agreements, certificates, instruments and other documents required to consummate the debtor in possession credit agreement (the "DIP Credit Agreement") among Aspect Software Inc., as Borrower, Aspect Software Parent, Inc. and its debtor affiliates as Guarantors, the various lenders from time to time parties thereto as Lenders, Wilmington Trust, N.A. or its successor, as Administrative Agent for the Lenders, on such terms as described to the Board of Directors by advisors and as may be reflected in a term sheet provided to the Board of Directors; and

Cash Collateral and Adequate Protection

FURTHER RESOLVED, that, in connection with the commencement of the Chapter 11 Cases,

each of the Authorized Officers, acting alone or with one or more other Authorized Officers, is authorized and directed to seek approval of a cash collateral order in interim and final form (a "Cash Collateral Order"), and each of the Authorized Officers be, and hereby are, authorized, empowered, and directed to negotiate, execute, and deliver any and all agreements, instruments, or documents, by or on behalf of the Company, necessary to implement the Cash Collateral Order, as well as any additional or further agreements for the use of cash collateral in connection with the Company's Chapter 11 Cases, which agreement(s) may require the Company to grant liens to the Company's existing lenders and each other agreement, instrument, or document to be executed and delivered in connection therewith, by or on behalf of the Company pursuant thereto or in connection therewith, all with such changes therein and additions thereto as any Authorized Officer approves, such approval to be conclusively evidenced by the taking of such action or by the execution and delivery thereof; and

General

FURTHER RESOLVED, that in addition to the specific authorizations heretofore conferred upon the Authorized Officers, each of the Authorized Officers (and their designees and delegates) be, and they hereby are, authorized and empowered, in the name of and on behalf of the Company, to take or cause to be taken any and all such other and further action, and to execute, acknowledge, deliver and file any and all such agreements, certificates, instruments and other documents and to pay all expenses, including but not limited to filing fees, in each case as in such officer's or officers' judgment, shall be necessary, advisable or desirable in order to fully carry out the intent and accomplish the purposes of the written consent adopted herein; and

FURTHER RESOLVED, that all members of the Board of Directors of the Company have received sufficient notice of the actions and transactions relating to the matters contemplated by the foregoing written consent, as may be required by the organizational documents of the Company, or hereby waive any right to have received such notice; and

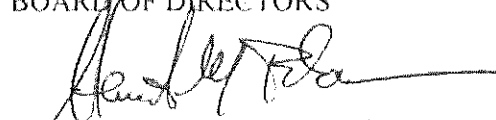
FURTHER RESOLVED, that all acts, actions and transactions relating to the matters contemplated by the foregoing written consent done in the name of and on behalf of the Company, which acts would have been approved by the foregoing written consent except that such acts were taken before the adoption of this written consent, are hereby in all respects approved and ratified as the true acts and deeds of the Company with the same force and effect as if each such act, transaction, agreement or certificate has been specifically authorized in advance by written consent of the Board of Directors; and

FURTHER RESOLVED, that each of the Authorized Officers (and their designees and delegates) be and hereby are authorized and empowered to take all actions or to not take any action in the name of the Company with respect to the transactions contemplated by this written consent hereunder as the sole shareholder, partner, member or managing member of each direct subsidiary of the Company, in each case, as such Authorized Officer shall deem necessary or desirable in such Authorized Officers' reasonable business judgment as may be necessary or convenient to effectuate the purposes of the transactions contemplated herein.

* * * * *

IN WITNESS WHEREOF, the undersigned, constituting all of the members of the Board of Directors, do hereby consent to the foregoing and execute this consent as of the date above first written.

ASPECT SOFTWARE PARENT, INC.
BOARD OF DIRECTORS



Stewart M. Bloom

Robert F. Krakauer

Charles H. Cremens

IN WITNESS WHEREOF, the undersigned, constituting all of the members of the Board of Directors, do hereby consent to the foregoing and execute this consent as of the date above first written.

ASPECT SOFTWARE PARENT, INC.
BOARD OF DIRECTORS

Stewart M. Bloom



Robert F. Krakauer

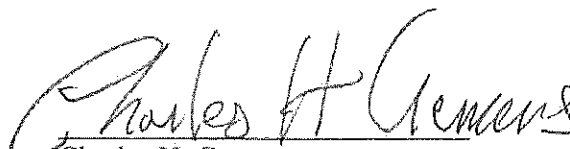
Charles H. Cremens

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ASPECT SOFTWARE PARENT, INC.
BOARD OF DIRECTORS

Stewart M. Bloom

Robert F. Krakauer



Charles H. Cremens

Fill in this information to identify the case:		
Debtor name	Aspect Software Parent, Inc., et al.	
United States Bankruptcy Court for the:	District of	Delaware
Case number (if known):		(State)

Check if this is an amended filing

Official Form 204

Chapter 11 or Chapter 9 Cases: List of Creditors Who Have the 50 Largest Unsecured Claims and Are Not Insiders

12/15

A list of creditors holding the 50 largest unsecured claims must be filed in a Chapter 11 or Chapter 9 case. Include claims which the debtor disputes. Do not include claims by any person or entity who is an *insider*, as defined in 11 U.S.C. § 101(31). Also, do not include claims by secured creditors, unless the unsecured claim resulting from inadequate collateral value places the creditor among the holders of the 50 largest unsecured claims.

	Name of creditor and complete mailing address, including zip code	NAME, TELEPHONE NUMBER AND EMAIL ADDRESS OF CREDITOR CONTACT	Nature of claim (for example, trade debts, bank loans, professional services, and government contracts)	Indicate if claim is contingent, unliquidated, or disputed	Amount of claim		
					If the claim is fully unsecured, fill in only unsecured claim amount. If claim is partially secured, fill in total claim amount and deduction for value of collateral or setoff to calculate unsecured claim.		
					Total claim, if partially secured	Deduction for value of collateral or setoff	Unsecured claim
1.	U.S. BANK NATIONAL ASSOCIATION TWO LIBERTY PLACE 50 S. 16TH STREET SUITE 1950 PHILADELPHIA, PA 19102	U.S. BANK NATIONAL ASSOCIATION ATTN: BERTHA MCCLEAN PHONE: 215-761-9322 EMAIL: BERTHA.MCCLEAN@USBANK.COM	Second Lien Notes Deficiency Claim	Contingent, Unliquidated	\$320,000,000	Undetermined	
2.	GOLDEN GATE CAPITAL 1 EMBARADERO 39RD FLR SAN FRANCISCO, CA 94111	GOLDEN GATE CAPITAL ATTN: N/A PHONE: N/A FAX: 415-983-2701 EMAIL: N/A	Trade Payable	Disputed			\$4,833,333.30
3.	MICROSOFT LICENSING DEPT 551 VOLUME LICENSING 6100 NEIL ROD SUITE 210 RENO, NV 89511-1137	MICROSOFT LICENSING ATTN: N/A PHONE: N/A FAX: N/A EMAIL: N/A	Trade Payable				\$1,528,221.44
4.	ERNST & YOUNG LLP PNC BANK C/O ERNST & YOUNG US LLP 3712 SOLUTIONS CENTER CHICAGO, IL 60677-3007	ERNST & YOUNG LLP ATTN: ERIC S LEWIS PHONE: N/A FAX: 1-866-423-5274 EMAIL: GSS.ACCOUNTSRECEIVABLE@XE02.EY.COM	Trade Payable			\$200,000.00	\$1,156,063.72
5.	UNITED STATES ADVANCED NETWORK, INC 3080 NORTHWOODS CIRCLE NORCROSS, GA 30071	UNITED STATES ADVANCED NETWORK, INC ATTN: MICHELLE CLENDENEN PHONE: 770.453.6034 FAX: 770.729.8589 EMAIL: MICHELLE.SHAW@USAN.COM	Trade Payable				\$624,654.00
6.	VERINT SYSTEMS INC 330 SOUTH SERVICE RD MELVILLE, NY 11747	VERINT SYSTEMS INC ATTN: N/A PHONE: 631- 962-9446 FAX: 631.962.9300 EMAIL: N/A	Trade Payable				\$435,748.94

Debtor Aspect Software Parent, Inc., et al.
Name

Case Number (if known) _____

	Name of creditor and complete mailing address, including zip code	NAME, TELEPHONE NUMBER AND EMAIL ADDRESS OF CREDITOR CONTACT	Nature of claim (for example, trade debts, bank loans, professional services, and government contracts)	Indicate if claim is contingent, unliquidated, or disputed	Amount of claim		
					Total claim, if partially secured	Deduction for value of collateral or setoff	Unsecured claim
7.	ARROW ELECTRONICS 7459 S. LIMA STREET ENGLEWOOD, CO 80111	ARROW ELECTRONICS ATTN: KET SEEDROFF PHONE: 303 566 7035 FAX: 303-790-4945 EMAIL: KSEEDROFF@ARROW.COM	Trade Payable				\$409,442.06
8.	SERVICESTOURCE INTERNATIONAL INC 634 2ND ST SAN FRANCISCO, CA 94107	SERVICESTOURCE INTERNATIONAL INC ATTN: DENISE GOODRUM PHONE: 615-523-5450 FAX: N/A EMAIL: DGOODRUM@SERVICESTOURCE.COM	Trade Payable				\$397,614.41
9.	NUANCE COMMUNICATIONS PO BOX 2561 CAROL STREAM, IL 60132-2561	NUANCE COMMUNICATIONS ATTN: JANICE BUCK PHONE: 781-565-5197 FAX: 1 781-565-5466 EMAIL: JANICE.BUCK@NUANCE.COM	Trade Payable				\$349,057.58
10.	VERIZON PO BOX 660206 DALLAS, TX 75266-0206	VERIZON ATTN: N/A PHONE: N/A FAX: N/A EMAIL: N/A	Trade Payable				\$342,541.86
11.	DELL MARKETING LP PO BOX 802816 CHICAGO, IL 60680-2816	DELL MARKETING LP ATTN: NAGARAJ G K PHONE: 1800-571-3355 FAX: 512-283-9092 EMAIL: NAGARAJ_G_K@DELL.COM	Trade Payable				\$274,173.67
12.	MICROSOFT CORPORATION ATTN: LOCKBOX 849045 1950 N STEMMONS FWY SUITE 5010 DALLAS, TX 75207	MICROSOFT CORPORATION ATTN: ROMELDS IRISH GADUT PHONE: (425) 897-3623 FAX: 425-708-6859 EMAIL: V- ROMIRG@MICROSOFT.COM	Trade Payable				\$249,199.03
13.	BANDWIDTH.COM INC. 75 REMITTANCE DRIVE SUITE 6647 CHICAGO, IL 60675-6647	BANDWIDTH.COM INC. ATTN: RAFAEL VEINTIMILLA PHONE: 855-864-7776 FAX: 919-238-9903 EMAIL: RVEINTIMILLA@BANDWIDTH.COM	Trade Payable				\$241,049.11
14.	CDW DIRECT LLC PO BOX 75723 CHICAGO, IL 60675-5723	CDW DIRECT LLC ATTN: KEN FIRLIT PHONE: 312-705-8891 FAX: 847-564-6800 EMAIL: ACHREMITTANCE@CDW.COM	Trade Payable				\$234,756.12
15.	ORACLE AMERICA INC PO BOX 44471 SAN FRANCISCO, CA 94144	ORACLE AMERICA INC ATTN: BALAJI SINGH PHONE: 804-108-8968 FAX: 1 866 882 0680 EMAIL: BALAJI.R@ORACLE.COM	Trade Payable				\$229,065.41

Debtor Aspect Software Parent, Inc., et al.
Name

Case Number (if known) _____

	Name of creditor and complete mailing address, including zip code	NAME, TELEPHONE NUMBER AND EMAIL ADDRESS OF CREDITOR CONTACT	Nature of claim (for example, trade debts, bank loans, professional services, and government contracts)	Indicate if claim is contingent, unliquidated, or disputed	Amount of claim		
					If the claim is fully unsecured, fill in only unsecured claim amount. If claim is partially secured, fill in total claim amount and deduction for value of collateral or setoff to calculate unsecured claim.		
					Total claim, if partially secured	Deduction for value of collateral or setoff	Unsecured claim
16.	COMSYS SA SYNGROU AVE 156 ATHENS, 17671 GREECE	COMSYS SA ATTN: N/A PHONE: 30 210 9241486 FAX: +30 210.92.21.219 EMAIL: INFO@COMSYS.GR	Trade Payable				\$205,833.48
17.	CLINK LIMITED 13 KIPRANOROS STREET NICOSIA	CLINK LIMITED ATTN: N/A PHONE: (+30210) 9241486 FAX: N/A EMAIL: V.GALAKOS@COMSYS.GR	Trade Payable				\$198,408.68
18.	VERIZON BUSINESS PO BOX 660794 DALLAS, TX 75266-0794	VERIZON BUSINESS ATTN: KYLE EBERT PHONE: 800-825-4850 FAX: 703-886-4399 EMAIL: KYLE.EBERT@VERIZON.COM	Trade Payable				\$186,987.25
19.	RACKSPACE HOSTING PO BOX 730759 DALLAS, TX 78218	RACKSPACE HOSTING ATTN: N/A PHONE: N/A FAX: N/A EMAIL: N/A	Trade Payable				\$186,384.91
20.	OCTASIC SEMICONDUCTOR 4101 MOLSON SUITE 300 MONTREAL, H1Y3L1 CANADA	OCTASIC SEMICONDUCTOR ATTN: JANIE DUGUAY PHONE: 1.514.282.8858 EXT.1228 FAX: 1.514.282.7672 EMAIL: JANIE.DUGUAY@OCTASIC.COM	Trade Payable				\$176,880.00
21.	AMAZON WEB SERVICES LLC PO BOX 84023 SEATTLE, WA 98124-8423	AMAZON WEB SERVICES LLC ATTN: DEEPHI DARA PHONE: 877-252-0770 FAX: N/A EMAIL: AWS-RECEIVABLES-SUPPORT@EMAIL.AMAZON.COM	Trade Payable				\$165,199.68
22.	MICROSOFT LICENSING C/O BANK OF AMERICA 1950 N STEMMONS FWY SUITE 5010 DALLAS, TX 75207	MICROSOFT LICENSING ATTN: KRIZA CAMILLE F. BACTAD PHONE: 877-309-0295 EXT 31992 FAX: 425-708-6859 EMAIL: V- KRBACT@MICROSOFT.COM	Trade Payable				\$164,279.78
23.	GOOGLE, INC DEPT 33654 PO BOX 39000 SAN FRANCISCO, CA 94139	GOOGLE, INC ATTN: MICHELLE BUENAVENTURA PHONE: 18669540453 EXTN 2470 FAX: 1 650 9633574 EMAIL: REMITTANCE- REQUEST@GOOGLE.COM'	Trade Payable				\$160,364.65
24.	INTRADIEM INC 3650 MANSELL RD SUITE 500 ALPHARETTA, GA 30022	INTRADIEM INC ATTN: JEAN HALASZYN PETREE PHONE: 678-943-7165 FAX: N/A EMAIL: JHALASZYN@INTRADIEM.COM	Trade Payable				\$155,369.50

Debtor Aspect Software Parent, Inc., et al.
Name

Case Number (if known) _____

	Name of creditor and complete mailing address, including zip code	NAME, TELEPHONE NUMBER AND EMAIL ADDRESS OF CREDITOR CONTACT	Nature of claim (for example, trade debts, bank loans, professional services, and government contracts)	Indicate if claim is contingent, unliquidated, or disputed	Amount of claim		
					Total claim, if partially secured	Deduction for value of collateral or setoff	Unsecured claim
25.	AMERICAN EXPRESS TRS 200 VESEY ST NEW YORK, NY 10285	AMERICAN EXPRESS TRS ATTN: N/A PHONE: N/A FAX: N/A EMAIL: N/A	Trade Payable			\$150,001.60	
26.	AGC NETWORKS INC 945 BROADWAY ST NE SUITE #100 MINNEAPOLIS, MN 55413	AGC NETWORKS INC ATTN: FERNANDA GESCH PHONE: M:+1 (612) 280 3436 FAX: 214-445-4099 EMAIL: AR.US@AGCNETWORKS.COM	Trade Payable			\$138,000.00	
27.	FEDEX PO BOX 660481 DALLAS, TX 75266-0481	FEDEX ATTN: WEBPORTAL PHONE: WEBPORTAL FAX: N/A EMAIL: WEBPORTAL	Trade Payable			\$137,605.48	
28.	ADAGE TECHNOLOGIES INC 10 S. RIVERSIDE PLAZA SUITE 1500 CHICAGO, IL 60606-3836	ADAGE TECHNOLOGIES INC ATTN: N/A PHONE: (312) 258-1200 FAX: N/A EMAIL: MDYS@ADAGETECHNOLOGIES.COM	Trade Payable			\$125,041.21	
29.	XACTLY CORPORATION DEPT CH 16399 PALATINE, IL 60055-6399	XACTLY CORPORATION ATTN: N/A PHONE: N/A FAX: N/A EMAIL: N/A	Trade Payable			\$116,501.47	
30.	WILLPOWERS CORP 6931 CUMBERLAND DR HUNTINGTON BEACH, CA 92647	WILLPOWERS CORP ATTN: WILLIAM PHONE: N/A FAX: N/A EMAIL: WILLIAMGI@HOTMAIL.COM	Trade Payable			\$116,280.00	
31.	BUSINESS OBJECTS SOFTWARE LIMITED PO BOX 2308 CAROL STREAM, IL 60132-2308	BUSINESS OBJECTS SOFTWARE LIMITED ATTN: RAFAEL VEINTIMILLA PHONE: 855-864-7776 FAX: 604-847-2663 EMAIL: RVEINTIMILLA@BANDWIDTH.COM	Trade Payable			\$115,748.32	
32.	IEC ELECTRONICS CORP 105 NORTON ST NEWARK, NY 14513	IEC ELECTRONICS CORP ATTN: SANDY BARRY PHONE: 315-332-4523 FAX: 315-331-3547 EMAIL: SBARRY@IEC-ELECTRONICS.COM	Trade Payable			\$102,580.35	
33.	PSS, INC. 1320 WEST KIMBERLY RD SUITE 1 DAVENPORT, IA 52806	PSS, INC. ATTN: KATRINA BRATTON-ELLIS PHONE: 563 362-6000 X5989 FAX: N/A EMAIL: BILLINGDEPT@PSS-INC.NET	Trade Payable			\$102,573.44	
34.	MICROSOFT CORPORATION PO BOX 849045 DALLAS, TX 75284-8025	MICROSOFT CORPORATION ATTN: N/A PHONE: (866) 493-2825 FAX: N/A EMAIL: N/A	Trade Payable			\$101,392.83	

Debtor Aspect Software Parent, Inc., et al.
Name

Case Number (if known) _____

	Name of creditor and complete mailing address, including zip code	NAME, TELEPHONE NUMBER AND EMAIL ADDRESS OF CREDITOR CONTACT	Nature of claim (for example, trade debts, bank loans, professional services, and government contracts)	Indicate if claim is contingent, unliquidated, or disputed	Amount of claim		
					Total claim, if partially secured	Deduction for value of collateral or setoff	Unsecured claim
35.	GLOBAL CROSSING TELECOMMUNICATIONS PO BOX 741276 CINCINNATI, OH 45274-1276	GLOBAL CROSSING TELECOMMUNICATIONS ATTN: PAULA JONES PHONE: 713 341-4316 FAX: N/A EMAIL: PAULA.JONES@LEVEL3.COM	Trade Payable			\$99,937.52	
36.	EC SOURCING, LLC 2425 TALL TIMBERS TRAIL MARIETTA, GA 30066	EC SOURCING, LLC ATTN: LIZ CHAMBERS PHONE: 678-772-3122 FAX: 480-830-8829 EMAIL: ECSMANAGER@COMCAST.NET	Trade Payable			\$99,620.53	
37.	SUNERA LLC 1208 EAST KENNEDY BLVD. SUITE 226 TAMPA, FL 33602	SUNERA LLC ATTN: CHRISTIE VERSCHAREN PHONE: 813-731-9077 FAX: N/A EMAIL: CVERSCHAREN@SUNERA.COM	Trade Payable			\$93,089.47	
38.	ARROW ELECTRONICS 75 REMITTANCE DR SUITE 6020 CHICAGO, IL 60675	ARROW ELECTRONICS ATTN: KET SEEDROFF PHONE: 303.566.7035 FAX: 303-790-4945 EMAIL: KSEEDROFF@ARROW.COM	Trade Payable			\$89,350.00	
39.	EMERGTECH BUSINESS SOLUTIONS INC 38345 W 10 MILE ROAD SUITE 243 FARMINGTON HILLS, MI 48335	EMERGTECH BUSINESS SOLUTIONS INC ATTN: N/A PHONE: N/A FAX: N/A EMAIL: INVOICES@EMERGTECHINC.COM	Trade Payable			\$84,060.00	
40.	AT&T PO BOX 105107 ATLANTA, GA 30348-5107	AT&T ATTN: N/A PHONE: N/A FAX: N/A EMAIL: N/A	Trade Payable			\$83,690.25	
41.	SRI INTERNATIONAL INC. PO BOX 2767 MENLO PARK, CA 94025-2787	SRI INTERNATIONAL INC. ATTN: DOUG BERCOW PHONE: 650-859-5187 FAX: (650) 859-3008 EMAIL: DOUGLAS.BERCOW@SRI.COM	Trade Payable			\$82,705.79	
42.	NINTEX USA LLC 10900 NE 8TH ST, SUITE 230 BELLEVUE, WA 98004	NINTEX USA LLC ATTN: DONNA WILLIAMS PHONE: 425.324.2449 FAX: 425-458-0105 EMAIL: DONNA.WILLIAMS@NINTEX.COM	Trade Payable			\$79,770.80	
43.	EG SOLUTIONS PLC BARN 1, DUNSTON BUSINESS VILLAGE, STAFFORD ROAD DUNSTON, ST18 9AB UNITED KINGDOM	EG SOLUTIONS PLC ATTN: NICK CURYER PHONE: 678 99 7528 FAX: 440-1785-712541 EMAIL: NICKCURYER@EGOPTIMIZE.COM	Trade Payable			\$74,245.69	

Debtor Aspect Software Parent, Inc., et al.
Name

Case Number (if known) _____

	Name of creditor and complete mailing address, including zip code	NAME, TELEPHONE NUMBER AND EMAIL ADDRESS OF CREDITOR CONTACT	Nature of claim (for example, trade debts, bank loans, professional services, and government contracts)	Indicate if claim is contingent, unliquidated, or disputed	Amount of claim		
					If the claim is fully unsecured, fill in only unsecured claim amount. If claim is partially secured, fill in total claim amount and deduction for value of collateral or setoff to calculate unsecured claim.		
					Total claim, if partially secured	Deduction for value of collateral or setoff	Unsecured claim
44.	CHRYSLIS SOFTWARE, INC. 126 CLOCK TOWER PLACE SUITE 215 CARMEL, CA 93923	CHRYSLIS SOFTWARE, INC. ATTN: ALEX DESAI PHONE: (918) 858-6412 FAX: 831-309-6442 EMAIL: ALEX.DESAI@WATERFIELD.COM	Trade Payable				\$73,000.00
45.	INTELEPEER, INC. PO BOX 8397 PASADENA, CA 91109-8397	INTELEPEER, INC. ATTN: N/A PHONE: N/A FAX: N/A EMAIL: N/A	Trade Payable				\$67,531.34
46.	CROSSREALMS INC 55 W. MONROE SUITE 3330 CHICAGO, IL 60603	CROSSREALMS INC ATTN: N/A PHONE: N/A FAX: N/A EMAIL: N/A	Trade Payable				\$66,873.13
47.	BAKER AND MCKENZIE ONE PRUDENTIAL PLAZA, SUITE 3500 130 EAST RANDOLPH DRIVE CHICAGO, IL 60601-6384	BAKER AND MCKENZIE ATTN: DEBORAH KOZIE PHONE: 312 861 8830 FAX: 1 312 698 2946 EMAIL: DEBORAH.KOZIE@BAKERMC KENZIE.COM	Trade Payable				\$63,404.35
48.	INFOSAGE SYSTEMS INDIA PVT LTD MRL HOUSE 6-3-663/B 2ND FLOOR PUNJAGUTTA, AP 500082 INDIA	INFOSAGE SYSTEMS INDIA PVT LTD ATTN: RAMESH PHONE: 914023609900 FAX: N/A EMAIL: RAMESH.REDDY@INFOSAGE SYSTEMS.COM	Trade Payable				\$59,644.00
49.	BRIGHTLINK COMMUNICATIONS 2970 PEACHTREE ROAD NW SUITE 300 ATLANTA, GA 30305	BRIGHTLINK COMMUNICATIONS ATTN: TEAM PHONE: (888)871-4575 FAX: N/A EMAIL: AR@BRIGHTLINKIP.COM	Trade Payable				\$59,589.14
50.	EMPIRIX INC. 600 TECHNOLOGY PARK DRIVE BILLERICA, MA 01824	EMPIRIX INC. ATTN: N/A PHONE: 978-313-7000 FAX: N/A EMAIL: CUSTOMERCARE@EMPIRIX.COM	Trade Payable				\$54,938.81

Fill in this information to identify the case and this filing:	
Debtor Name	Aspect Software Parent, Inc., et al.
United States Bankruptcy Court for the:	District of Delaware (State)
Case number (if known):	

Official Form 202
Declaration Under Penalty of Perjury for Non-Individual Debtors 12/15

An individual who is authorized to act on behalf of a non-individual debtor, such as a corporation or partnership, must sign and submit this form for the schedules of assets and liabilities, any other document that requires a declaration that is not included in the document, and any amendments of those documents. This form must state the individual's position or relationship to the debtor, the identity of the document, and the date. Bankruptcy Rules 1008 and 9011.

WARNING -- Bankruptcy fraud is a serious crime. Making a false statement, concealing property, or obtaining money or property by fraud in connection with a bankruptcy case can result in fines up to \$500,000 or imprisonment for up to 20 years, or both. 18 U.S.C. §§ 152, 1341, 1519, and 3571.

Declaration and signature

I am the president, another officer, or an authorized agent of the corporation; a member or an authorized agent of the partnership; or another individual serving as a representative of the debtor in this case.

I have examined the information in the documents checked below and I have a reasonable belief that the information is true and correct.

- Schedule A/B: Assets-Real and Personal Property (Official Form 206A/B)
- Schedule D: Creditors Who Have Claims Secured by Property (Official Form 206D)
- Schedule E/F: Creditors Who Have Unsecured Claims (Official Form 206E/F)
- Schedule G: Executory Contracts and Unexpired Leases (Official Form 206G)
- Schedule H: Codebtors (Official Form 206H)
- Summary of Assets and Liabilities for Non-Individuals (Official Form 206Sum)
- Amended Schedule
- Chapter 11 or Chapter 9 Cases: Consolidated List of Creditors Who Have the 50 Largest Unsecured Claims and Are Not Insiders (Official Form 204)
- Other document that requires a declaration _____

I declare under penalty of perjury that the foregoing is true and correct.

Executed on

03/09/2016
 MM/DD/YYYY

Is/



Signature of individual signing on behalf of debtor

Robert Krakauer

Printed name

Executive Vice President and Chief Financial Officer

Position or relationship to debtor

Official Form 201A (12/15)

[If debtor is required to file periodic reports (e.g., forms 10K and 10Q) with the Securities and Exchange Commission pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934 and is requesting relief under chapter 11 of the Bankruptcy Code, this Exhibit "A" shall be completed and attached to the petition.]

**IN THE UNITED STATES BANKRUPTCY COURT
FOR THE DISTRICT OF DELAWARE**

In re:	}	Chapter 11
ASPECT SOFTWARE PARENT, INC.,	}	Case No. 16-_____ ()
Debtor.	}	

Attachment to Voluntary Petition for Non-Individuals Filing for Bankruptcy under Chapter 11

1. If any of the debtor's securities are registered under Section 12 of the Securities Exchange Act of 1934, the SEC file number is 333-170936

2. The following financial data is the latest available information and refers to the debtor's condition on 09/30/2015

(a) Total assets	\$ <u>0</u>	
(b) Total debts (including debts listed in 2.c., below)	\$ <u>0</u>	
(c) Debt securities held by more than 500 holders	N/A	Approximate number of holders:
secured <input type="checkbox"/> unsecured <input type="checkbox"/> subordinated <input checked="" type="checkbox"/>	\$ _____	
secured <input type="checkbox"/> unsecured <input type="checkbox"/> subordinated <input type="checkbox"/>	\$ _____	
secured <input type="checkbox"/> unsecured <input type="checkbox"/> subordinated <input type="checkbox"/>	\$ _____	
secured <input type="checkbox"/> unsecured <input type="checkbox"/> subordinated <input type="checkbox"/>	\$ _____	
secured <input type="checkbox"/> unsecured <input type="checkbox"/> subordinated <input type="checkbox"/>	\$ _____	
(d) Debt securities held by more than 500 holders		
(e) Debt securities held by more than 500 holders		

Comments, if any: _____

3. Brief description of debtor's business: **Aspect is a global leader in omni-channel customer contact solutions with headquarters in Phoenix, Arizona that offers fully-integrated contact center software to enable companies to serve their customers across multiple channels of communication.**

4. List the names of any person who directly or indirectly owns, controls, or holds, with power to vote, 5% or more of the voting securities of debtor:
Aspect Software Group Holdings (100%)

IN THE UNITED STATES BANKRUPTCY COURT
FOR THE DISTRICT OF DELAWARE

In re:)	Chapter 11
ASPECT SOFTWARE PARENT, INC.,)	Case No. 16-_____ ()
)	
Debtor.)	

LIST OF EQUITY SECURITY HOLDERS¹

Debtor	Registered Holder	Address of Equity Holder	Type of Equity Security	Percentage Held
Aspect Software Parent, Inc.	Aspect Software Group Holdings Ltd.	Maples Corporate Services Limited P.O. Box 309 Ugland House Grand Cayman KY1-104 Cayman Islands	Common	100%

¹ This list serves as the disclosure required to be made by the debtor pursuant to rule 1007 of the Federal Rules of Bankruptcy Procedure. All equity positions listed are as of the date of commencement of the chapter 11 case. Address information for individual holders has been redacted to maintain confidentiality.

Fill in this information to identify the case and this filing:	
Debtor Name	Aspect Software Parent, Inc.
United States Bankruptcy Court for the:	District of Delaware (State)
Case number (if known):	

Official Form 202

Declaration Under Penalty of Perjury for Non-Individual Debtors

12/15

An individual who is authorized to act on behalf of a non-individual debtor, such as a corporation or partnership, must sign and submit this form for the schedules of assets and liabilities, any other document that requires a declaration that is not included in the document, and any amendments of those documents. This form must state the individual's position or relationship to the debtor, the identity of the document, and the date. Bankruptcy Rules 1008 and 9011.

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Declaration and signature

I am the president, another officer, or an authorized agent of the corporation; a member or an authorized agent of the partnership; or another individual serving as a representative of the debtor in this case.

I have examined the information in the documents checked below and I have a reasonable belief that the information is true and correct:

- Schedule A/B: Assets-Real and Personal Property (Official Form 206A/B)
- Schedule D: Creditors Who Have Claims Secured by Property (Official Form 206D)
- Schedule E/F: Creditors Who Have Unsecured Claims (Official Form 206E/F)
- Schedule G: Executory Contracts and Unexpired Leases (Official Form 206G)
- Schedule H: Codebtors (Official Form 206H)
- Summary of Assets and Liabilities for Non-Individuals (Official Form 206Sum)
- Amended Schedule
- Chapter 11 or Chapter 9 Cases: List of Creditors Who Have the 20 Largest Unsecured Claims and Are Not Insiders (Official Form 204)
- Other document that requires a declaration List of Equity Security Holders

I declare under penalty of perjury that the foregoing is true and correct.

Executed on

03/09/2016
MM/ DD/YYYY

/s/



Signature of individual signing on behalf of debtor

Robert Krakauer

Printed name

Executive Vice President and Chief Financial Officer

Position or relationship to debtor

IN THE UNITED STATES BANKRUPTCY COURT
FOR THE DISTRICT OF DELAWARE

In re:)	Chapter 11
ASPECT SOFTWARE PARENT, INC.,)	Case No. 16-_____ (___)
)	
Debtor.)	

CORPORATE OWNERSHIP STATEMENT

Pursuant to rules 1007(a)(1) and 7007.1 of the Federal Rules of Bankruptcy Procedure, the following are corporations, other than a government unit, that directly or indirectly own 10% or more of any class of the debtor's equity interest:

Shareholder	Approximate Percentage of Shares Held
Aspect Software Group Holdings Ltd.	100%

Fill in this information to identify the case and this filing:	
Debtor Name	Aspect Software Parent, Inc.
United States Bankruptcy Court for the:	District of Delaware
Case number (If known):	(State)

Official Form 202
Declaration Under Penalty of Perjury for Non-Individual Debtors 12/15

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Declaration and signature

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I have examined the information in the documents checked below and I have a reasonable belief that the information is true and correct:

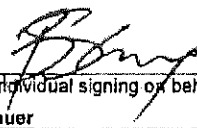
- Schedule A/B: Assets-Real and Personal Property (Official Form 206A/B)
- Schedule D: Creditors Who Have Claims Secured by Property (Official Form 206D)
- Schedule E/F: Creditors Who Have Unsecured Claims (Official Form 206E/F)
- Schedule G: Executory Contracts and Unexpired Leases (Official Form 206G)
- Schedule H: Codebtors (Official Form 206H)
- Summary of Assets and Liabilities for Non-Individuals (Official Form 206Sum)
- Amended Schedule
- Chapter 11 or Chapter 9 Cases: List of Creditors Who Have the 20 Largest Unsecured Claims and Are Not Insiders (Official Form 204)
- Other document that requires a declaration Corporate Ownership Statement

I declare under penalty of perjury that the foregoing is true and correct.

Executed on

03/09/2016
 MM/DD/YYYY

/s/



Signature of individual signing on behalf of debtor

Robert Krakauer

Printed name

Executive Vice President and Chief Financial Officer

Position or relationship to debtor

Fill in this information to identify the case and this filing:	
Debtor Name	Aspect Software Parent, Inc.
United States Bankruptcy Court for the:	District of Delaware (State)
Case number (if known):	

Official Form 202
Declaration Under Penalty of Perjury for Non-Individual Debtors 12/15

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Declaration and signature

I am the president, another officer, or an authorized agent of the corporation; a member or an authorized agent of the partnership; or another individual serving as a representative of the debtor in this case.


I have examined the information in the documents checked below and I have a reasonable belief that the information is true and correct:

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- Schedule D: Creditors Who Have Claims Secured by Property (Official Form 206D)
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- Amended Schedule
- Chapter 11 or Chapter 9 Cases: List of Creditors Who Have the 20 Largest Unsecured Claims and Are Not Insiders (Official Form 204)
- Other document that requires a declaration Certification of Creditor Matrix

I declare under penalty of perjury that the foregoing is true and correct.

Executed on

03/09/2016
MM/ DD/YYYY

Isi 
 Signature of individual signing on behalf of debtor
Robert Krakauer
 Printed name
Executive Vice President and Chief Financial Officer
 Position or relationship to debtor